



Illinois-American Water Company

300 No. Water Works Dr. • P. O. Box 24040 • Belleville, IL 62223-9040 • (618) 236-1180 • FAX (618) 236-1186
or (618) 236-1547

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OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

2003 NOV -3 P 2:47

CHIEF CLERK'S OFFICE

ORIGINAL

October 31, 2003

Via e-Docket & Overnight Mail

Ms. Elizabeth A. Rolando, Chief Clerk
Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, IL 62701

Errata (by letter)

Re: Traci M. Casey vs. Illinois-American Water Company
Docket No. 03-0557

Dear Ms. Rolando:

Enclosed, please accept for filing, via e-Docket, the Answer of Illinois-American Water Company To Formal Complaint in the above-captioned docket. The exhibits are being sent by overnight mail because they are too voluminous to scan for e-Docket.

Thank you.

Very truly yours,

ILLINOIS-AMERICAN WATER COMPANY

By: *Mary G. Sullivan*
Mary G. Sullivan
Associate Corporate Counsel

MGS:pab
Enclosures

cc: Traci M. Casey
P. O. Box 4183
Bellflower, CA 90707

30. As a means of resolving Ms. Casey's complaint, the Company would agree to write-off the balance presently owed and re-start Ms. Casey's account at zero.

Respectfully submitted,

ILLINOIS-AMERICAN WATER COMPANY

By: Mary G. Sullivan

Mary G. Sullivan
Associate Corporate Counsel

ATTORNEYS FOR ILLINOIS-AMERICAN:

Sue A. Schultz, General Counsel
Mary G. Sullivan, Associate Corporate Counsel
Illinois-American Water Company
300 North Water Works Drive
Belleville, IL 62223
Phone: (618) 239-2225

VERIFICATION

Mary G. Sullivan, Associate Corporate Counsel of Illinois-American Water Company, being first duly sworn, deposes and states that she is familiar with the facts stated in the Answer of Illinois-American Water Company to Formal Complaint, that said facts are true and correct to the best of her knowledge, information and belief.

Mary G. Sullivan
Mary G. Sullivan

SUBSCRIBED and SWORN to before me
this 31st day of October, 2003.

Patricia A. Barnett
Notary Public

